
ERP TECH

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ICG TOWN HALL

The Right IT Platform to Deliver Your ERP

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Agenda



Introduction



ICG's Approach & Value We Deliver



Delivering Your ERP



Discussion & Next Steps

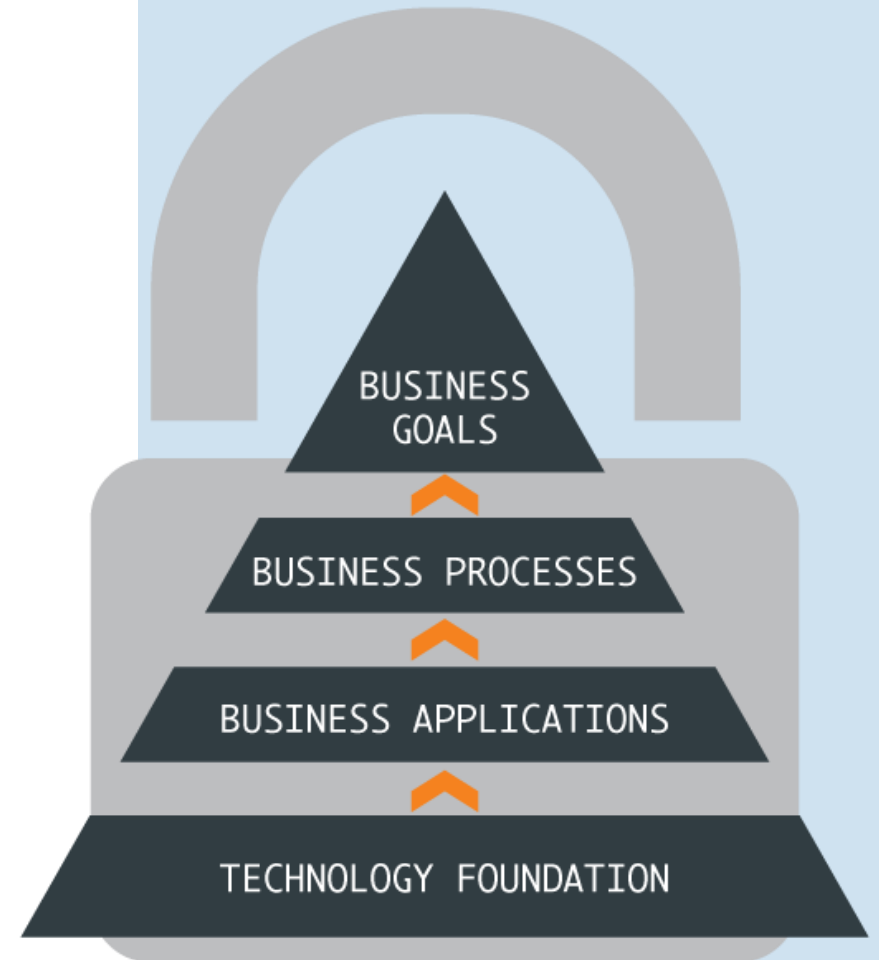
The ICG Approach

OUR MISSION:

Deliver innovative and reliable business and technology solutions that exceed our client's expectations, resulting in reduced cost, improved efficiency, and a guaranteed ROI.

OUR VISION:

Enable enterprises of all sizes to leverage technology for business growth and success.



Value We Deliver

ERP SOLUTIONS

One-Stop Shop for Fourth Shift, VISUAL, Acumatica

- Sell ERP
- Cloud Hosting
- Implementation
- Optimization
- ERP Upgrades
- Training
- Develop/Customization
- And More!

ICG is uniquely qualified with both IT and ERP under one roof!



IT SERVICES

We Architect & Implement Strategic IT Solutions:

- Managed Services
- Technical Support
- Cybersecurity
- Cloud Infrastructure
- Data Center Infrastructure
- Virtual Desktop Infrastructure
- TSR and Health Checks
- And More!



Platforms Options for Delivering ERP



ON-PREMISE

On-Premise

On-Premise platform is defined as everything behind a company's walls. These kinds of systems are located in company's local data centers.



Private Cloud

A private cloud is typically defined as everything behind a company's walls. These kinds of systems operate in a company's local data centers, although some companies prefer to use collocated data center facilities.



Public Cloud

The public cloud includes a whole host of services and companies. The most common names are AWS and Microsoft Azure, among others.

However, you may also hear software as a service (SaaS), such as Microsoft Office 365, included in the definition.



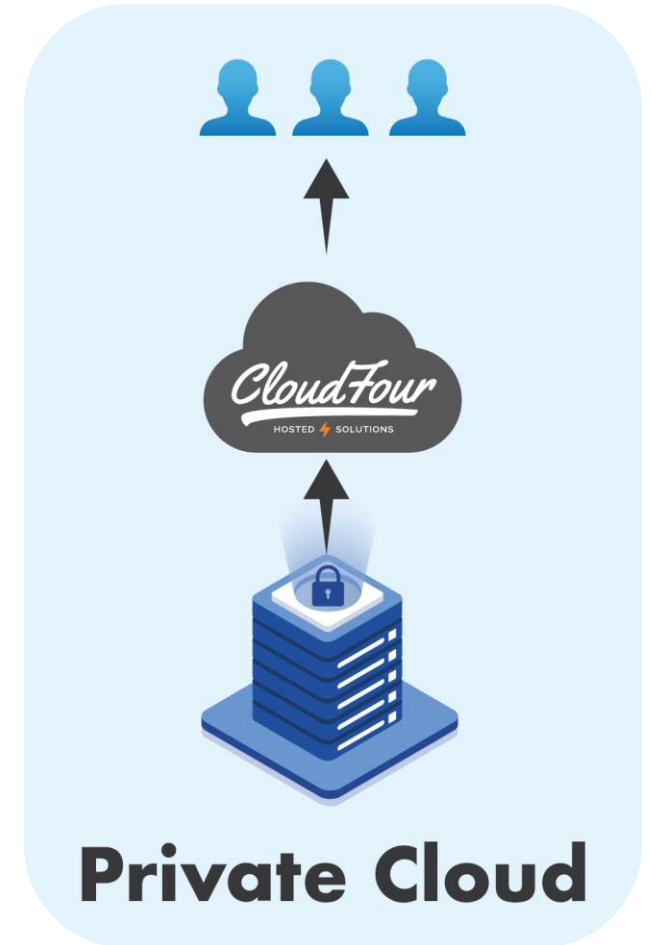
Let's Talk Private Cloud



DESIGNED TO SUPPORT ALL APPLICATIONS (WEB AND LEGACY)

Fully customizable IT Hosting packages to meet your specific needs in a fully-managed, hosted, and supported private cloud environment.

- ✓ Host ALL Your IT Systems, Including ERP
- ✓ Out-of-the-Box Security & Compliance
- ✓ Fully Managed & Monitored Data Center
- ✓ 24/7/365 Access From Anywhere
- ✓ Scalable On-demand
- ✓ All IT, VDI & SQL Server Licensing Included
- ✓ Client Delivery Of Virtual Desktops, Applications, Reporting, Etc.
- ✓ Cheaper Over Time





What Workloads Will You Be Hosting?

- Assess your workloads
 - Roles
 - How users utilize the application
 - Interaction of other applications
 - Document findings in a matrix



- Platform Operation Requirements
 - Internet Connectivity (Redundant)
 - Virtual Desktops
 - Web Applications
 - Thin Client
 - Peripherals
 - Printing (Don't forget this!)



Design and Budget What you Need?

- Security Requirements
 - Perimeter/Firewalls
 - SOC/Monitoring
 - Appliance
 - MFA – Secure Authentication
 - Disaster Recover Backup
- Remote Connectivity
- Compute Resources CPU/RAM
- Storage Requirements
 - Size/Deduplication, Speed (IOPS), Management, etc.
- Backups/Disaster Recovery





Manage and Support IT

Define Licensing Requirements

- Licensing: VMware, Windows, Citrix, Horizon
- Compute and Storage Requirements

How will you Manage and Support it? Plan for succession and upgrades

- Daily Maintenance
- Daily Support
- Monitoring and Performance Optimization
- End User Support





How?

- The key to successful ERP Platform implementation is the methodology and experience in deploying it. Getting executive management support for the project is critical as their direction and enthusiasm for the new technology are invaluable during the deployment process. We know it can be difficult to get end users comfortable with the idea of VDI, but with the properly architected solution, proven methodology, and leadership buy-in, **success is guaranteed**.
- Our team worked closely with theirs, providing comprehensive support and guidance every step of the way. The result? A seamless rollout that minimized disruptions and maximized efficiency.



Discussion and Questions





Thank You!